



## Quality

Q-Connect inkjet cartridges are remanufactured to fulfill the following terms:

- IP compliant (non IP-infringing).
- Thoroughly cleaned internally using centrifuge machines and de-ionised water.
- Filled volumetrically and under vacuum.
- 100% Print Tested (Print Head cartridges) to ensure they meet all stringent quality standards.
- Benefit from an 82% reduction in Carbon Footprint when compared to the OEM.\*
- Utilise the optimised OEM casing and ink flow design allowing OEM standard quality to be achieved.
- Bespoke ink is used by cartridge type to ensure optimum output.
- Tested to the ISO 24711 standard.

\*When excluding the benefit and burden concept.

Q-Connect inkjet cartridges are manufactured in facilities accredited with the following ISO certifications:



### Quality Standard

Compliant organisations ensure that they meet the needs of customers as well as meeting statutory regulations related to the product.



### Environmental Standard

Certified businesses comply with the environmental laws and regulations. This helps organisations minimise how their operations or processes negatively affect the environment.

## Page yield

Q-Connect inkjet cartridges are remanufactured OEM cartridges, that either meet or exceed the OEM's quality and page yield. Performance is measured by testing the cartridges using the same international standards as the OEM; ISO 24711.

## Warranty and Support

Q-Connect inkjet cartridges have a 2 year warranty.

- Defective products will be immediately replaced or refunded.
- Printer replacement and engineer visits are covered subject to warranty terms and conditions.

From phone advice on how to solve an issue right through to sending an engineer to solve your customers' problem, a team of technical support experts are on hand to resolve the issue within targeted response times.

Should you need technical support for a customer, please call your VOW Account Manager with full details.



***Using a Q-CONNECT® cartridge will NOT invalidate the end user's printer warranty.***

## Product Range

Q-Connect inkjet cartridges are remanufactured IP compliant and extend to a comprehensive range of printer supplies covering the most popular brands: Brother, Canon, Dell, Epson, Kodak, Lexmark and HP.



## Environmentally Friendly

Although recycling is easy, 80% of used cartridges end up in landfill where they can take up to 1,000 years to decompose. In fact, it is estimated that out of the 65 million printer cartridges sold in the UK each year, only around 15% are recycled!

- All Q-Connect inkjet cartridges are remanufactured, reducing waste by saving them from landfill whilst also helping reduce the carbon emissions, a major cause of global warming.
- When remanufacturing is not possible, the cartridges are recycled to achieve zero-waste landfill.
- Every inkjet cartridge requires an estimate of 0.6 litres of oil to manufacture from new, in contrast a Q-Connect remanufactured cartridge is up to 82% more carbon friendly than a new cartridge.
- Q-Connect inkjet cartridge manufacturing facilities are ISO14001 certified, ensuring the environmental impact of Q-Connect operations is constantly measured and improved.
- All packaging material used for Q-Connect cartridges is recyclable.



## Why buy Q-Connect?

- Q-Connect cartridges meet or exceed the OEM's performance, providing extra value for money.
- Up to 82% more carbon friendly than a new cartridge.
- Environmentally friendly choice.
- Industry leading after sales support.
- Comprehensive 2 year warranty.